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THE GIMLET EYE

On Not Participating in the Recession

I don't know about you, but when I want to get a genuine read on the vitality of an industry I look at the volume and variety of suppliers in that business. Recessions may come and go—and right now, of course, we're going through a doozy of a downturn—but few economic indicators are more informative than how many vendors are serving an industry and how many new ones are entering the business. By that measure, the consumer electronic transaction business in North America is proving amazingly resilient.

You can see for yourself in the pages of this, our third annual Buyers' Guide. Here we present key vendor data arrayed in more than 2,500 listings across the expanse of 64 interior pages. Many of these companies are here for the first time, having broken into the electronic transactions business despite all the obstacles thrown up by a less-than-helpful economy.

Here you'll find loads of useful information: names, addresses, phone numbers, e-mail addresses, Web sites, and more, arranged in 110 categories describing a wide arc across this sprawling business. But beyond this crucial information, you'll find confirmation of the fact that, while not recession-proof, this industry is certainly recession-defiant. This is not to say the sour economy hasn't taken its toll on a number of processors, software houses, gateways, and the like. But it is to say that the industry remains vital in the face of the worst recession this country has seen since the early '80s—and maybe since the '30s.

That's no small thing. If this Buyers' Guide is anything at all, it is a celebration of that vitality and variety you see in these pages and at most trade shows you may attend. And if the Buyers' Guide is also a leading indicator, it's reason to believe the coming year will be even stronger.

It's also no small thing to research, edit, and publish a reference work of this scope. Here kudos are in order to publisher Bob Jenisch, who directed the entire effort, and to his able staff of researchers, who have here pulled together a mass of information you will want to keep on your desktop or a nearby bookshelf throughout the coming year. We also must recognize the efforts of our designer, Jason Smith, whose job it is to make this magazine a little easier to navigate and pleasurable to read. In this edition of our Buyers' Guide, we think you'll agree he has succeeded most admirably.

We wish you all the best in the coming months—and look forward to bringing you our fourth annual Buyers' Guide next August.

John Stewart, Editor-in-Chief
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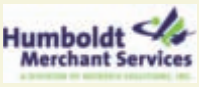

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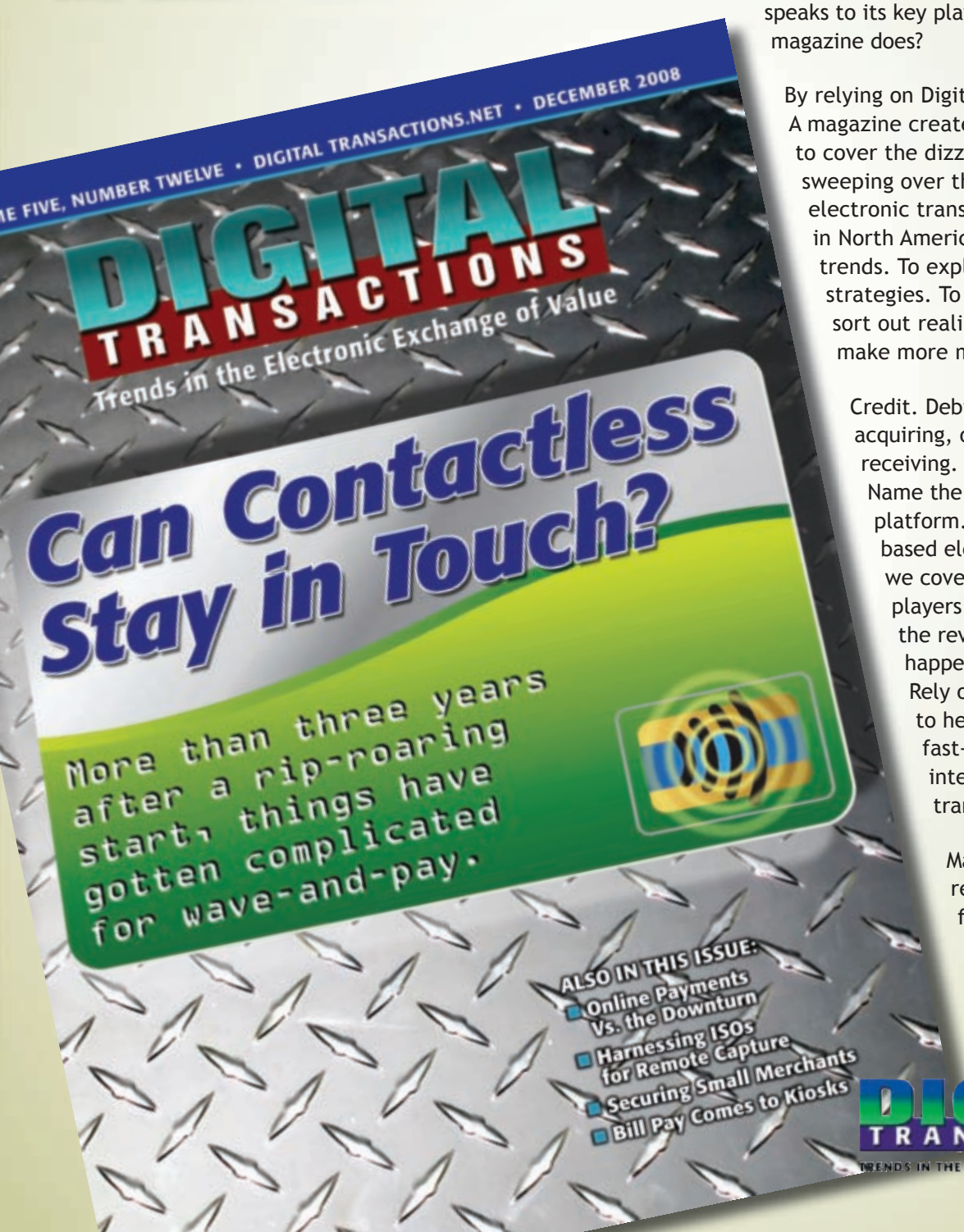
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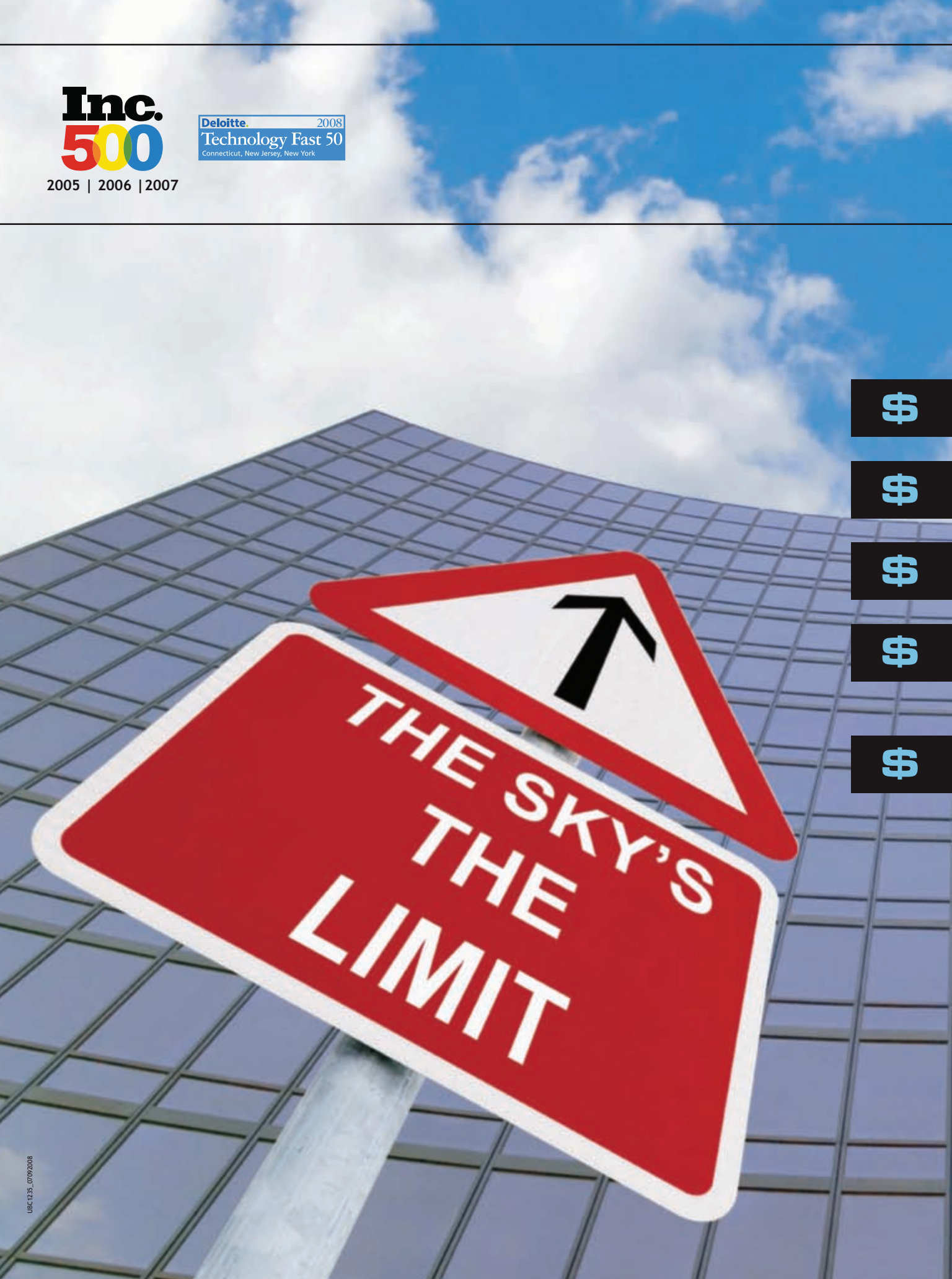
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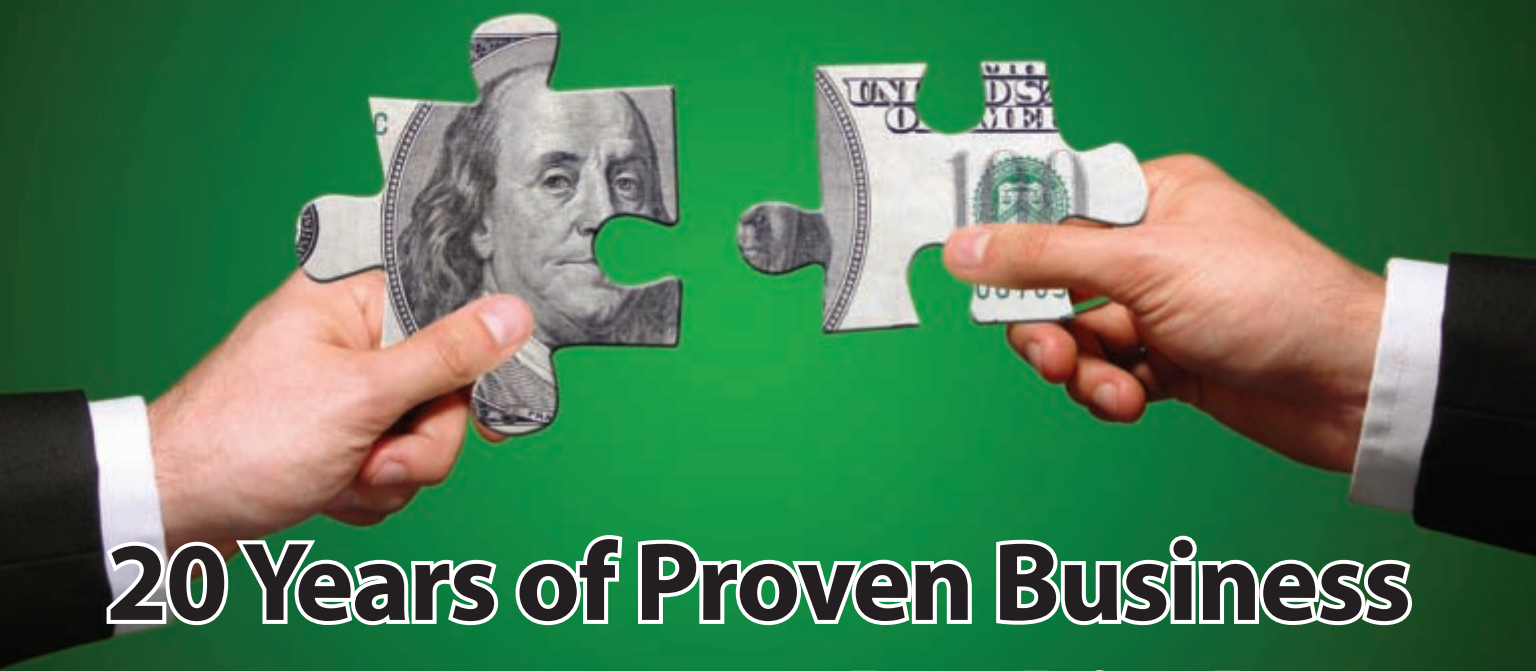

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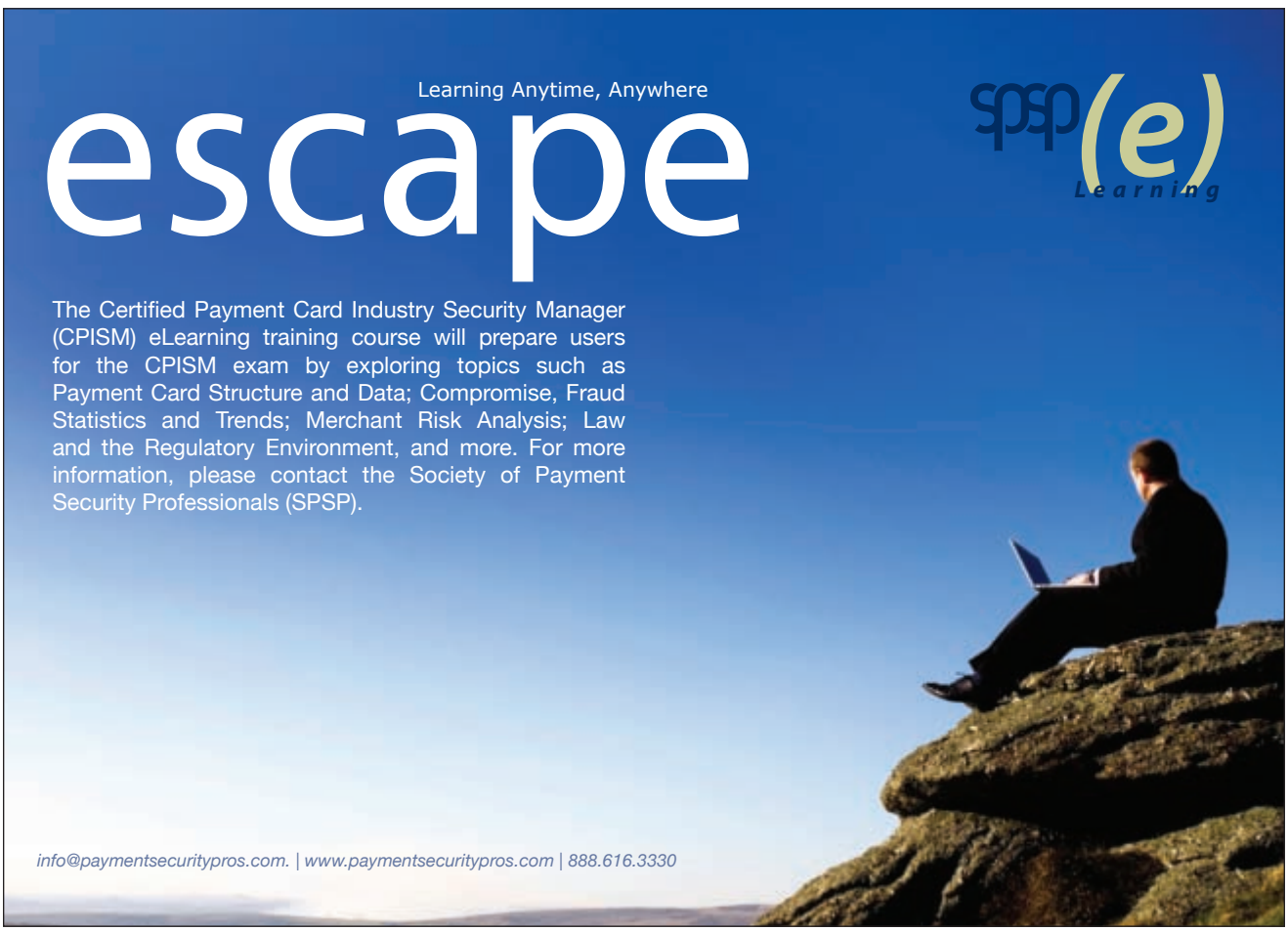
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